



What is the Operations Playbook?

The systems and disciplines behind consistent spare parts outcomes.





Move Beyond the Stocking Rules and Start Improving How Spare Parts are Managed in Practice

Understand the complete spare parts management system.



Six Focus Areas

Beyond Stocking Rules: The Spare Parts Operating System

- What a Spare Parts Management System Really Is
- Explainer: Why Spare Parts Outcomes Depend on Teamwork

Inventory Optimization in Practice

- What Inventory Optimization Really Means
- Explainer: Three Practical Paths to Optimization
- Explainer: The Inventory Cash Release Process
- Explainer: Additional Optimization Techniques and When to Use Them

Policies, Metrics, and Decision Control

- Developing and Implementing Spare Parts Policies
- Explainer: The Core Policy Suite for Spare Parts
- Explainer: Metrics, Reporting, and Reviews
- Explainer: Why Stock Turns Can Mislead Spare Parts Decisions

Master Data, Barcoding, and Inventory Accuracy

- Barcoding as an Accuracy Control
- Explainer: Managing Inventory Accuracy and Transaction Discipline
- Explainer: Spare Parts Identification, Cataloging, and Master Data Quality

Storeroom Operations and Physical Control

- The Role of the Storeroom in Spare Parts Performance
- Explainer: Storeroom Procedures, Cycle Counts, and Stocktakes
- Explainer: Layout, Storage, Preservation, and Housekeeping
- Explainer: Managing Repairables and Rotable Spares

Implementation and Continuous Improvement

- Developing a Practical Action Plan
- Explainer: Using Pilot Programs to Prove and Refine Change
- Explainer: Avoiding the Optimization Trap



Who is it For?

The Operations Playbook is for people and teams who are seeking to answer questions beyond the foundations of spare parts management.

It is suitable if you:

- Need to improve current spare parts inventory performance
- Are responsible for implementing better practices
- Want to reduce excess and obsolete inventory
- Need to improve stocking, optimization, or criticality decisions
- Are involved in policy, process, or system improvement
- Want to move from transactional activity to operational control
- Need practical tools and guidance for improving spare parts outcomes
- Need to build consistent spare parts decision-making across your organization

This playbook is especially useful for people and teams who are expected to make a difference, not just understand the foundations.





Capability Certificates

The Operations Playbook supports topic-based recognition.

Each major Operations Focus Area includes a quiz.

Participants who complete the quiz in a Focus Area (requiring 80% correct answers) can receive a Capability Certificate for that focus area.

- Capability Certificate: Inventory Optimization in Practice
- Capability Certificate: Policies, Metrics, and Decision Control
- Capability Certificate: Master Data, Barcoding, and Inventory Accuracy
- Capability Certificate: Storeroom Operations and Physical Control
- Capability Certificate: Implementation and Continuous Improvement





Operations is not just about how many parts to hold.

It is about creating the capability to manage them properly.

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